

# Rider Rules & Responsibilities

- Be ready 15 minutes before and after scheduled pick-up time.
- Treat drivers/other riders with courtesy and respect.
- Keep mobility devices in good working condition and be able to operate without intervention.
- Keep personal sidewalks and walkways properly maintained and clear of snow and ice.
- Wear vehicle seatbelts/restraints.
- Shirt and shoes are required.
- No eating or drinking on vehicle.
- No audio/video devices without the use of headphones.
- No standing in front of the white line.
- No littering.
- No vulgar or abusive language.
- No fighting.
- No disorderly or inappropriate behavior.
- Keep all body parts inside the vehicle, at all times.
- Do not throw objects in or from the vehicle.
- Alcohol and illegal drugs are prohibited.
- Obey reasonable requests from driver or authorized representative.
- Flammable or explosive material is prohibited on vehicles.
- Individuals with a communicable disease and have a restriction by the Department of Health are prohibited on vehicles.
- Keep aisles clear of obstacles (packages, luggage, etc.).
- Vandalism or willful destruction of vehicle is prohibited.
- Do not be a nuisance.
- Offensive body and other odors are prohibited.
- No loud noises.
- No obscene attire.
- No smoking.

